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ATSI AWARDS GOLD CALL CENTER CERTIFICATION

(Pueblo, CO November 18, 2013) The Association of Teleservices International (ATSI) is pleased to announce that Allgood Communications, Inc. has re-qualified for a third time and has been awarded the Gold 24/7 Call Center Certification Award.

The Certification indicates that Allgood has met or exceeded high standards in the following areas: business practices, life safety, operations, including normal and emergency procedures, personnel hiring, training and ongoing evaluations through a peer review program focusing on 99.99% annual run time and is required to be renewed every 3 years.

“This qualification is another milestone in our continuous investment in technology, people and processes” said April Kasza, Allgood’s General Manager. She continued; “Tom Sheridan, President has committed to provide the highest quality services to our clients. Together, we are able to offer the best call center and information technology available, as well as innovative applications and quality service. We just want to keep getting better,” she added.

ATSI, based in Altamonte Springs, FL, is an international trade association established by and for entrepreneurs in the TeleServices business. This includes telephone answering services, voice-mail services, telemarketing services and any other business, which provides enhanced communication services. www.atsi.org

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